

ITIL® 4 Specialist : High Velocity IT

The ITIL® 4 Specialist: High-velocity IT (HVIT) is one of the four modules to achieve the ITIL4 Managing Professional (MP) designation.

As organizations use information and related technologies to do business differently, the ability to rapidly launch new products and services to keep up with the competition becomes critical. To compete in this high-velocity environment, organizations must greatly intensify their agility, speed, cost-effectiveness and responsiveness.

The digital revolution has a significant impact in almost any business, corporation or public service. However, the timing and impact may depend on economic, societal and political aspects. These impacts are making it increasingly difficult for digital practitioners to design, develop, run and support the systems and services that fulfill the expected demand.

Our 3-day course will help professionals who are familiar with traditional IT and service management concepts to discuss 'digital' confidently, develop practical competencies and integrate new concepts, techniques, and technologies into their ways of working. The certification is included in the price.

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Détails

- **Code :** ITILSHVIT
- **Durée :** 3 jours (21 heures)

Public

- Architectes
- Chefs de projets
- Consultants
- Consultants informatiques
- Directeurs de projets
- Ingénieurs
- Professionnels de l'IT

Pré-requis

- Have the ITIL 4 Foundation certificate.

Objectifs

- Explain the key concepts, objectives and terminology of High-velocity IT
- Understand the need for High-velocity IT and the digital transformation in organization, and when it is desirable and feasible
- Understand ITIL's perspective for High-velocity IT operating models
- Relate High-velocity IT with the Digital Product Lifecycle, the Service Value Streams, the Four Dimensions of Service Management and the ITIL management practices
- Describe the key behavior patterns required for High-velocity IT environments

Programme

The course is divided into various modules to explain the key concepts in a structured manner.

- Module 1 – Course introduction
- Module 2 – Introduction to High-velocity IT
- Module 3 – High-velocity IT approaches
- Module 4 – High-velocity IT operating models
- Module 5 – ITIL building blocks for High-velocity IT
- Module 6 – High-velocity IT culture
- Module 7 – Supporting models and concepts for purpose
- Module 8 – Supporting models and concepts for people
- Module 9 – Supporting models and concepts for progress
- Module 10 – High-velocity IT objectives and techniques
- Module 11 – Techniques for valuable investments
- Module 12 – Techniques for fast developments
- Module 13 – Techniques for resilient operations
- Module 14 – Techniques for co-created value

- Module 15 – Techniques for assured conformance

Caution

- With the help of ITIL® 4 concepts and terminology, activities, exercises, examples and the case study included in the course, you will acquire relevant knowledge to pass the ITIL® 4 Specialist: High-velocity IT certification exam.

About the exam

- Multiple-choice format (1 mark per question)
- Pass grade: 70% or 28 marks out of 40
- 40 questions
- Closed book
- Duration: 90 minutes + 25 % extra time for non-native English Speakers
- The exam is scheduled at the end of the 3rd training day in the classroom, or the participants can take the online exam

later online and proctor-based

- Candidates need to foresee \pm 1.5 hours study time every evening to prepare the sample questions

Modalités

- **Type d'action** :Acquisition des connaissances
- **Moyens de la formation** :Formation présentielle – 1 poste par stagiaire – 1 vidéo projecteur – Support de cours fourni à chaque stagiaire
- **Modalités pédagogiques** :Exposés – Cas pratiques – Synthèse
- **Validation** :Exercices de validation – Attestation de stages