Dynamics 365 for Customer Engagement: Customization

Dynamics 365 for Customer Engagement apps gives you powerful customization and app making capabilities that don't require you to write a single line of code.
With a comprehensive set of WYSIWYG designer and editor tools, most anyone can fully customize Dynamics 365 for Customer Engagement apps or create their own custom apps.

Détails

- Code : MB-CRM-C
- Durée : 2 jours (14 heures)

Public
- Architectes
- Chefs de projets
- Consultants
- Consultants informatiques
- Developpeurs
- Ingénieurs

Pré-requis

Objectifs

Programme

Outline

- Understand customization options
- Privileges requires
- Supported and unsupported customization
- Customize or create applications
    - Create a theme
    - Create and design forms, views, dashboards and charts
    - Customize the mobile app
    - Design an app using App Designer
- Create custom business logic
    - Work with business process flows
    - Create or edit business rules and recommendations
    - Workflows overview
    - Actions overview
- Customize entities, relationships and fields
- Work with solutions
- Create or edit a web resource
- Work with international feature
- Developer resources

Modalités

- Type d'action :Acquisition des connaissances
- Moyens de la formation :Formation présentielle – 1 poste par stagiaire – 1 vidéo projecteur – Support de cours fourni à chaque stagiaire
- Modalités pédagogiques :Exposés – Cas pratiques – Synthèse
- Validation :Exercices de validation – Attestation de stages